

Power LAB  
Energy Storage Producer  
ul. Szeligowska 8/9  
01-319 Warszawa, Poland  
EU VAT: PL7611359900  
E-mail: [office@powerlab.com.pl](mailto:office@powerlab.com.pl)  
Tel: +48 663161616



## Warranty Card

Product Name: LiFePo4 Power LAB Energy Storage

Sale date:

Terms of warranty:

1. Power LAB, hereinafter referred to as the "Guarantor", grants a warranty for the above-mentioned product for a period of 10 years from the date of sale
2. During the warranty period, the Guarantor undertakes to remove the physical defect of the sold device free of charge, if the defect is revealed within the warranty period specified in section 1.
3. The repair will take place on the date and under the conditions agreed by the parties
4. In justified cases, the warranty repair period may be extended. The guarantor is obliged to notify about the date of the warranty repair
5. The Guarantor is released from liability for physical defects if they were caused by:
  - a. damage caused by using the devices contrary to their intended use
  - b. damage caused after the device was released to the user for reasons beyond the Guarantor's control, in particular fortuitous events and force majeure or actions of persons independent of the Guarantor, if these causes caused permanent changes in the quality of the guaranteed product
  - c. damage caused by changes and modifications to the device without consulting the Guarantor
  - d. mechanical damage caused during unloading, assembly and start-up of the device
  - e. damage resulting from the discovery of a defect and not reported to the Guarantor, causing more serious damage to the device
  - f. damage caused by using the devices with another faulty or damaged device
6. The Guarantor shall not be liable under the warranty if the User does not allow the Guarantor access to the device in compliance with health and safety regulations and does not provide the appropriate equipment (crane, lift with a basket, etc.) necessary to remove the defect within the time limits specified in the Warranty Card.
7. The Guarantor is not financially responsible for the preparation of the workplace and the approvals and supervisions necessary to remove the failure.
8. The user loses the right to the guarantee in the following cases:
  - a. Independent change of the operating parameters of the energy storage, e.g. by changing the operating parameters of the BMS (Battery Management System)
  - b. Non-compliance with the instructions for use and operating regulations for electrical power equipment during start-up, operation, maintenance and operation of the device

<b>Power LAB</b> ESS producer 01-319 Warsaw, Poland Szeligowska 8/9 street EU NIP Number: PL7611359900	 <b>POWER LAB</b>	Contact: Tel: 0048 663161616 <a href="mailto:office@powerlab.com.pl">office@powerlab.com.pl</a> <a href="http://www.powerlab.com.pl">www.powerlab.com.pl</a>
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- c. arbitrary repairs of the device by unauthorized or unauthorized persons
9. The guarantor is not liable under the warranty if the energy storage works in accordance with the BMS factory settings
  10. Consumables, in particular: light bulbs, fuses, signaling diodes, voltage divider insulating pads, etc. are not covered by the warranty.
  11. The user should report a device defect in writing, by e-mail to the following address: [office@powerlab.com.pl](mailto:office@powerlab.com.pl) within 48 hours from the date of delivery of the device. In the case of visible defects, immediately after their detection, in the case of hidden defects, no later than within 48 hours from the date of their discovery.
  12. The user is obliged to provide in the notification the date of making the device covered by the warranty available for repair and a description of the defect
  13. In justified cases, the Guarantor may request that the device or defective part be returned to the Guarantor or to another indicated address, using the means of transport specified by the Guarantor.
  14. The Guarantor stipulates that the capacity of the warehouse decreases over time and depends on how the warehouse is used. The efficiency of the storage over time is affected by many factors, such as charging current, number of cycles, operating temperature.
  15. The storage capacity measured by the inverter is not reliable due to the self-consumption of the inverter.
  16. The Guarantor stipulates that the initial, declared capacity of the warehouse may differ from the actual one by up to +/- 15%
  17. In the event of a request in accordance with point 12. The Guarantor undertakes to return the defect-free device to the User at his own expense by guarantee to the Guarantor's registered office or to another address indicated by the Guarantor.
  18. The Guarantor undertakes to take actions related to the repair of the device immediately after reporting a device failure in writing or by e-mail.
  19. The rights under the guarantee may be exercised only upon presentation of a valid guarantee card
  20. If the Guarantor finds that there has been an unjustified notification by the User of device defects under the warranty, the User shall bear all costs of actions taken by the Guarantor.
  21. On-site repair will be carried out with the participation of the User's representative
  22. In contacts with the Guarantor and his employees, the User may be represented only by an authorized representative.
  23. The Guarantor shall not be liable for damages caused by decommissioning the device in the period from the discovery of a defect or defect until its removal, and for consequential or indirect damages, including lost profits, caused by a defect of the device
  24. The guarantee is valid in the territory of the Republic of Poland and the European Union
  25. Device failures should be reported to the Service Center on working days from 8.00 – 16.00 on:
    - a. E-mail: [office@powerlab.com.pl](mailto:office@powerlab.com.pl)
    - b. Telephone number: +48 663161616

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